

Direct Deposit Helpful Tips!

It is important to ensure you have the correct encoding when you setup any preauthorized debits or credits to avoid service charges, delays or having items returned.

What is a Member Number?

Your member number is unique to you and is how you gain access to your account either in branch or online. A member number is 6 digits or less.

What is my Account Number?

Your account number is a combination of your member number with the type of account you have. Your account number will be **9 digits in total**.

Types of Accounts:

MasterPlan	Plan24	T-bill	Special Savings
700	500	200	400

For a MasterPlan you could expect your full account number to look like this:

700#####

If your member number is 5 digits or less, 0's will need to be added between the account type and your member number to obtain the complete 9 digit account number: **70000####**

Sub Accounts: If you have 2 or more of the same **type** account a sub-account may be applicable to you. Please contact us to configure your account number correctly. Your account number may look like this: **710#####** or **520#####**

Transit Numbers: Transit numbers represent which branch your account belongs to.

Castlegar	Slocan Valley	West Boundary
19010	19020	19030

Institution Number: 809

If you have any questions or concerns or would like to confirm you have completed the account number correctly, please call us, we will be more than happy to assist.